

GOODWOOD PRIVACY NOTICE

Goodwood knows that you care how information about you is used and shared and we appreciate your trust in us to do that carefully and sensibly. This notice describes Goodwood's privacy policy; please read it in order to understand what we do with your information.

By visiting [Goodwood.com](https://www.goodwood.com) or accessing and using our services, you are accepting and consenting to the practices described in this Privacy Notice and our [Cookie Policy](#).

PURPOSE OF THIS PRIVACY NOTICE

This privacy notice aims to give you information on how the Goodwood Group collects and processes your personal data.

This privacy notice is provided in a layered format so you can click through to the specific areas set out below. Please also use the Glossary to understand the meaning of some of the terms used in this privacy notice.

1. WHO WE ARE AND HOW YOU CAN CONTACT US

The Goodwood Group is made up of different legal entities, details of which can be found [here](#). This privacy notice is issued on behalf of the each of those companies so when we mention "Goodwood", "we", "us" or "our" in this privacy notice, we are referring to the relevant company in the Goodwood Group responsible for processing your data and that particular company is the controller of your data. The Goodwood Estate Company Limited is responsible for this website.

It is important that you read this privacy notice together with any other privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing personal data about you so that you are fully aware of how and why we are using your data. This privacy notice supplements the other notices and is not intended to override them.

If you have any questions about this privacy notice, including any requests to exercise your legal rights, please email these to dataprivacy@goodwood.com.

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk). We would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance

The Goodwood Group Companies

In accordance with the UK Data Protection Act 1998, the following companies are registered with the United Kingdom's Information Commissioner's Office as a data controller to collect information:

Data controller: **The Goodwood Estate Company Limited**

Registered company number: 553452

ICO number: Z6330750

Data controller: **Goodwood Road Racing Company Limited**

Registered company number: 466176

ICO number: Z6207979

Data controller: **The Goodwood Hotel Limited**

Registered company number: 1326672

ICO number: Z2137015

Data controller: **Goodwood Racecourse Limited**

Registered company number: 772766

ICO number: Z6523877

Data controller: **The Goodwood Events Company Limited**

Registered company number: 6994045

ICO number: Z1905535

Data controller: **The Goodwood Estate (Pensions) Company Limited**

ICO number: Z6207536

Data controller: **The Goodwood Club Limited**

Registered company number: 4570253

ICO number: Z7537703

Registered Office for all of the above: Goodwood House, Goodwood, Chichester, West Sussex, PO180PX

CONTACT DETAILS

Data privacy manager

Email address: dataprivacy@goodwood.com

Postal address: Goodwood House, Goodwood, Chichester, West Sussex, PO180PX

Telephone number: 01243 755000

2. THE DATA WE COLLECT ABOUT YOU

All personal information that we collect about you will be recorded, used, and protected by us in accordance with applicable data protection legislation and this privacy policy. We may supplement the information that you provide with other information that we obtain from our dealings with you or which we receive from other organisations, for example, our sponsors and partners.

The type of data we collect about you includes:

- **Identity Data** includes first name, last name, username or similar identifier, marital status, title, date of birth and gender, your image and car registration numbers.
- **Contact Data** includes billing address, delivery address, email address and telephone numbers.
- **Financial Data** includes bank account and payment card details.
- **Transaction Data** includes details about payments to and from you and other details of products and services you have purchased from us.
- **Technical Data** includes internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access this website, as well as your journey through our digital platform (such as the links you click on and searches you make), which videos you have watched and for how long, what content you like and share, your subscription status, which pop up or push messages you might have seen and responded to and information collected in any forms you complete. We may also analyse which marketing activity led to your taking specific action on our digital platforms (e.g. downloading the app).
- **Profile Data** includes your username and password, purchases or orders made by you, your interests, preferences, feedback and survey responses.
- **Usage Data** includes information about how you use our website, products and services.
- **Marketing and Communications Data** includes your preferences in receiving marketing from us and our third parties and your communication preferences.
- **Sensitive Personal Data** includes data about your health or dietary requirements (we do not collect any other type of sensitive personal data).

We also collect, use and share **Aggregated Data** such as statistical or demographic data for any purpose. Aggregated Data may be derived from your personal data but is not considered personal data in law as this data does **not** directly or indirectly reveal your identity. For example, we may aggregate your Usage Data to calculate the percentage of users accessing a specific website feature. However, if we combine or connect Aggregated Data with your personal data so that it can directly or indirectly identify you, we treat the combined data as personal data which will be used in accordance with this privacy notice.

In certain situations, we may collect **Special Categories of Personal Data** about you but this is limited to information about your health where this is required for certain activities and biometric data for some aspects of security.

Where we need to collect personal data by law, or under the terms of a contract we have with you and you fail to provide that data when requested, we may not be able to perform the contract we have or are trying to enter into with you (for example, to provide you with goods or services). In this case, we may have to cancel a product or service you have with us but we will notify you if this is the case at the time.

Individuals under 16

The Goodwood Group does not intentionally or knowingly process personal information from individuals under the age of 16, with the following exceptions:

- lessons for children in golf, driving and swimming;
- some of our pleasure or leisure experiences;
- use of actors at our events; and
- school visits to our Education Centre.

When necessary, underage users will be told not to submit any personal details and we will make every effort to delete any details of such users where a parent or guardian has informed us that these details or applicable data as defined by law have been collected.

Where we collect data relating to children we have a separate privacy notice which can be accessed [here](#).

3. HOW YOUR PERSONAL DATA IS COLLECTED

We use different methods to collect data from and about you including through:

Direct interactions: You may give us your data by filling in forms, using our website, using Wi-Fi, by corresponding with us by post, phone, email or otherwise. This includes personal data you provide when you:

- apply for our products, tickets, experiences or services;
- attend one of our events;
- apply for membership of one of our clubs;
- create an account on our website;
- subscribe to our service or publications;
- request marketing to be sent to you;
- enter a competition or promotion;
- surveys; or
- give us some feedback.

Automated technologies or interactions. As you interact with our website, we may automatically collect Technical Data about your equipment, browsing actions and patterns. We collect this personal data by using cookies, server logs and other similar technologies. We may also receive Technical Data about you if you visit other websites employing our cookies. Please see our [cookie policy](#) for further details.

CCTV

We operate a number of CCTV cameras across our premises and at our events.

Third parties or publicly available sources. We may receive personal data about you from various third parties and public sources, such as:

- Technical Data from analytics providers such as Talent or Google; advertising networks and search information providers all based inside and outside the EU.
- Contact, Financial and Transaction Data from providers of technical, payment and delivery services based inside or outside the EU;
- Identity and Contact Data from data brokers or aggregators such as Mint based inside or outside the EU and from publicly available sources such as Companies House and the Electoral Register based inside the EU;
- Identity, Contact and Financial Data from land agents such as Savills based in the EU.
- Identity, Contact, Marketing and Communications Data from research or marketing agencies such as Two Circles.

4. HOW WE USE YOUR PERSONAL DATA

We have set out below, in a table format, a description of all the ways we plan to use your personal data, and which of the reasons we rely on to do so. We have also identified what our legitimate interests are where appropriate.

Note that we may process your personal data for more than one lawful ground depending on the specific purpose for which we are using your data. Please *Contact us* if you need details about the specific legal ground we are relying on to process your personal data where more than one ground has been set out in the table below.

Purpose/Activity	Type of data	Our reasons	Lawful basis for processing including basis of legitimate interest
To sell and provide you with our ticketing, products and services	Identity Data Contact Data Financial Data Transaction Data Technical Data Profile Data Usage Data Marketing and Communications Data	(a) Your consent (b) Fulfilling contracts (c) our legitimate interests (d) our legal duty	(a) Keeping our records up to date, working out which of our products and services may interest you and telling you about them. (b) Developing products and services, and what we charge for them. (c) Defining types of customers for new products or services. (d) Seeking your consent when we need it to contact you. (e) Being efficient about how we fulfil our legal duties.
To register you as a new customer or club member and manage the relationship	Identity Data Contact Data Financial Data Transaction Data Technical Data Profile Data Usage Data Marketing and Communications Data	(a) Your consent (b) Fulfilling contracts (c) our legitimate interests (d) our legal duty	(a) Being efficient about how we run our clubs and offer our club products to members (b) Developing products and services, and what we charge for them.

<p>To manage our relationship with you which will include:</p> <p>(a) managing all bookings, including event sales, hospitality, travel, experiences, functions, facilities, hotel, restaurant, tee times, health club, Waterbeach, Health Club, school visits and gift vouchers</p> <p>(b) customer enquiries and customer journey improvements;</p> <p>(c) administering customer accounts, orders and reservations; customer queries and complaints</p> <p>(d) obtaining and monitoring reviews, surveys or feedback relating to our events, experiences, hospitality, functions, facilities, membership clubs and merchandise</p> <p>(e) notifying you about changes to our terms</p> <p>(f) responding to complaints and seek to resolve them</p>	<p>Identity Data Contact Data Financial Data Transaction Data Technical Data Profile Data Usage Data Marketing and Communications Data</p>	<p>(a) Your consent. (b) Fulfilling contracts (c) Our legitimate interests</p>	<p>(a) Being efficient about how we fulfil our contractual obligations to you (b) To study how our customers use our products/services, to develop them and grow our business (c) To keep our records updated and to define types of customers for our products and services (d) Keeping our records up to date, working out which of our products and services may interest you and telling you about them. (e) to develop our business and to inform our marketing strategy) (f) Seeking your consent when we need it to contact you.</p>
<p>To process and deliver your orders including:</p> <p>(a) managing payments, fees and charges</p> <p>(b) collecting and recovering money owed to us</p> <p>(c) ensuring you receive the products and services you pay for</p>	<p>Identity Data Contact Data Financial Data Transaction Data Usage Data</p>	<p>(a) Fulfilling contracts (b) our legitimate interests</p>	<p>(a) To recover debts due to us (b) To be efficient about how we process and deliver your orders</p>
<p>To develop and manage our brands, products and services</p> <p>To test new products</p> <p>To manage how we work with other companies that provide services to us and our customers</p>	<p>Identity Data Contact Data Financial Data Transaction Data Usage Data Marketing and Communications Data</p>	<p>(a) Your consent (b) Fulfilling contracts (c) Necessary for our legitimate interests (d) Our legal duty</p>	<p>(a) For developing products and services and what we charge for them (b) Defining types of customers for new products or services (c) to be efficient about how we run our contracts with other companies that provide services</p>
<p>To enable you to partake in a prize draw, competition or complete a survey</p>	<p>Identity Data Contact Data Marketing and Communications Data</p>	<p>(a) Your consent</p>	
<p>To administer and protect our business</p>	<p>Identity Data Financial Data Transaction Data</p>	<p>(a) Necessary for our legitimate interests (b) Our legal duty</p>	<p>(a) For running our business, provision of administration and IT</p>

<p>Prevention of fraud and related offences To detect, investigate, report and seek to prevent crime (including sharing passport information) To manage risk for us and our customers To obey laws and regulations that apply to us</p>	<p>Technical Data Profile Data Usage Data</p>		<p>services, network security, to prevent fraud. (b) For reporting possible criminal acts or threats to public security. (c) Developing and improving how we deal with financial and other types of crime, as well as fulfilling our legal duties in this respect (d) Complying with regulations that apply to us. (e) Being efficient about how we fulfil our legal and contractual duties and obligations</p>
<p>To manage disputes, claims and complaints; To negotiate and administer contracts; To manage the administration of H&S, accident and food safety reporting</p>	<p>Identity Data Contact Data Transaction Data Technical Data</p>	<p>(a) Fulfilling contracts (b) Necessary for our legitimate interests (c) Our legal duty</p>	<p>(a) Being efficient about how we fulfil our legal and contractual duties and obligations.</p>
<p>To operate an effective PR process, including media accreditation, relationship building and processing invitations and guest lists</p>	<p>Identity Data Contact Data Marketing and Communications Data</p>	<p>(a) Your consent (b) Fulfilling contracts (c) Necessary for our legitimate interests</p>	<p>(a) To manage effectively the flow of information between us and the public (b) to provide exposure to our audiences using topics of public interest and news items (c) To enable us to operate successful events and grow our business.</p>
<p>To run our business in an efficient and proper way. This includes managing our financial position; business capability; planning; communications, corporate governance and audit</p>	<p>Financial Data Transaction Data Technical Data Profile Data Usage Data</p>	<p>(a) Necessary for our legitimate interests (b) Our legal duty</p>	<p>(a) To comply with regulations that apply to us (b) To be efficient about how we fulfil our legal and contractual duties</p>
<p>To enable us to fulfil landlord obligations and manage tenancies</p>	<p>Identity Data Contact Data Financial Data Transaction Data</p>	<p>(a) Fulfilling contracts (b) Necessary for our legitimate interests (c) Our legal duty</p>	<p>(a) To operate our residential and commercial portfolio effectively</p>
<p>To deliver relevant website content and advertisements to you and measure or understand the effectiveness of the advertising we serve to you; to create an individual profile for you so that we can</p>	<p>Identity Data Contact Data Transaction Data Technical Data Profile Data Usage Data Marketing and Communications Data</p>	<p>(a) Your consent (b) Necessary for our legitimate interests</p>	<p>(a) To study how our customers use our products/services, to develop them, to grow our business and to inform our marketing strategy</p>

understand and respect your preferences to personalise and improve your experience on our digital platforms			
To use data analytics to improve our website, products/services, marketing, customer relationships and experiences; to track your activity on our digital platforms	Identity Data Contact Data Transaction Data Technical Data Profile Data Usage Data	(a) Your consent (b) Necessary for our legitimate interests	(a) To define types of customers for our products and services, (b) to keep our website updated and relevant, (c) to develop our business and to inform our marketing strategy
To provide personal services such as fitness instruction and training, swimming lessons, beauty treatments and therapies To provide catering and hospitality services to you	Identity Data Sensitive Personal Data (health and dietary only)	(a) Your consent	
To make suggestions and recommendations to you about goods or services that may be of interest to you; for profiling purposes to enable us to personalise and/or tailor any marketing communications that you may consent to receive from us	Identity Data Contact Data Financial Data Transaction Data Technical Data Profile Data Usage Data Marketing and Communications Data	(a) Your consent (b) Necessary for our legitimate interests	(a) To develop our products/services and grow our business

MARKETING

We strive to provide you with choices regarding certain personal data uses, particularly around marketing and advertising. We have established a [privacy centre](#) where you can view and make certain decisions about your personal data use.

PROMOTIONAL OFFERS FROM US

We may use your Identity, Contact, Technical, Usage and Profile Data to form a view on what we think you may want or need, or what may be of interest to you. This is how we decide which products, services and offers may be relevant for you (we call this marketing).

You will receive marketing communications from us if you have requested information from us or are a member of one of our clubs, purchased tickets, goods or services from us, if you provided us with your details when you entered a competition or registered for a promotion and, in each case, you have not opted out of receiving that marketing.

THIRD-PARTY MARKETING

We will get your express opt-in consent before we share your personal data with any company outside the Goodwood group of companies for marketing purposes.

OPTING OUT

You can ask us or third parties to stop sending you marketing messages at any time by logging into the website and checking or unchecking relevant boxes to adjust your marketing preferences or by following the opt-out links on any marketing message sent to you or by *Contacting us* at any time. Where you opt out of receiving these marketing messages, this will not apply to personal data provided to us as a result of membership of a club as we will still need to contact you regarding your membership.

COOKIES

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of this website may become inaccessible or not function properly. For more information about the cookies we use, please see our [cookie policy](#).

CHANGE OF PURPOSE

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so. Please note that we may process your personal data without your knowledge or consent where this is required or permitted by law.

We may also participate in Facebook's 'Custom Audience' service from time to time. This service enables Goodwood to display to you personalized advertisements when you visit Facebook's social media platforms. It works by converting your email address to a unique number that Facebook uses to match to unique numbers that Facebook generates from email addresses of its users. Where we use Facebook Custom Audiences, we will only include you if you have consented to receive marketing from us.

5. DISCLOSURES OF YOUR PERSONAL DATA

Information about our customers, guests and invitees is an important part of our business and we do not sell it to others. We only share it in the circumstances set out below.

- **Affiliated Businesses we control:** As part of a group of companies we share data to other data controllers in the Goodwood Group to be used for similar purposes. If your personal data is transferred or disclosed to another data controller within the Goodwood Group, that other data controller shall have the same rights and obligations with regard to your personal data.
- **Affiliated Businesses we do not control:** We have relationships with a small number of other companies who are our commercial partners with whom we may share data for the purposes of our events, for prize draws and competitions or for marketing their goods or services. For a list of those business click [here](#). They have access to a limited amount of personal information needed to put their sponsorship rights into effect but may not use it for other purposes. Further, they must process the personal information in accordance with this Privacy Notice and as permitted by applicable data protection laws.
- **Third Party Service Providers:** We employ other companies and individuals to perform functions on our behalf, fulfil our obligations and as activation partners. Examples of such activity include fulfilling orders, providing hospitality, catering and event services, carrying out surveys, analysing data, providing marketing assistance, processing credit card payments, providing customer services, delivering ticketing and merchandise, retailers, social networks, fraud prevention agencies, payroll service providers, land agents, medical practitioners, digital agencies, hosting providers, data storage providers and other technical partners. They have access to personal information needed to perform their functions but may not use it for other purposes. Further, they must process the personal information in accordance with this Privacy Notice and as permitted by applicable data protection laws. Click [here](#) for a list (which may not be comprehensive as our arrangements change from time to time).
- **Promotional Offers:** Sometimes we send offers to selected groups of customers on behalf of other businesses. When we do this, it will only be in circumstances where you have indicated the necessary marketing preferences.
- **Protection of Goodwood and third parties:** We release account and other personal information when we believe release is appropriate to comply with the law; enforce or apply our

Conditions of Use and other agreements; or protect the rights, property or safety of Goodwood, our customers or others. This includes exchanging information with Health and Safety and Food Safety consultants, our brokers and insurers, the emergency services, other organisations for fraud protection and credit risk reduction. Obviously, however, this does not include selling, renting, sharing or otherwise disclosing personally identifiable information from customers for commercial purposes in a way that is contrary to the commitments made in this Privacy Notice.

- **With Your Consent:** other than as set out above, you will receive notice when information about you might go to third parties and you will have an opportunity to choose not to share the information.

List of non-affiliated companies: BMW (UK) Limited (trading as Mini); BMW AG; Telegraph Media Group Limited and Michelin Tyre PLC;

List of third party service providers:

Service providers acting as processors who provide IT and system administration services, marketing and data analysis services and payroll administration: 2826, 2 Circles, Advance IT, Advanced One, AFD, All Regional Jobs, Amadeus, Ascom, Assa Abloy, August, Autotask, Campbells, Chattels Database, Clearswift, Copyright, CRM, Darktrace, DASHBOARD, Deliver Events, Delphi, Digital Air, Dionach, DMB, Dotmailer, Enghous, Esperus, Exterity, Facebook, Full Story, Great Plains, Gorkana, Hopewiser, Idox Imagen, Intelligent Golf, Intelligenz, Intellispa, Kitchen Cut, Lakeview, Live Bookings, MS Dynamics, Nevalee, Nouveau, Odysys, PCI Pal, Premier, Preva, Pro Agenda, Protel, Qual, Reckon, Red Atlas, Review Pro, Safety Media, Safty Media, Sage, SagePay, Scotcomms, Sharper Light, Shiftboard, Specops, Sports Booker, Talent, Think Group, Thinking Software, Tiger, Timico, Trillium, Verifone, Viewdata, Weston Digital, Wrike, XN Protel, You Tube, Zananet and Zenner.

Professional advisers acting as processors or joint controllers including lawyers, bankers, auditors, pension providers, health insurance providers and insurers who provide consultancy, banking, legal, insurance and accounting services including Natwest Bank Plc, Savills PLC, Food Alert; Sutton Winson Limited, Goodwood's underwriting insurers, Smith & Williamson; Hartley Fowler; Clarke Willmott LLP; DLA Piper LLP; Macfarlanes LLP; Blake Morgan LLP and Scottish Widows.

- HM Revenue & Customs, regulators and other authorities acting as processors or joint controllers based in the United Kingdom who require reporting of processing activities in certain circumstances: Border Force, HMRC, CAFAM, CAMO; Chichester County Council;
- Other third parties: Meon Valley Business Travel Limited, Digital Trip Limited, Sotheby's, [landlord reference agencies], Goodwood's event sponsors and suppliers, Compass Contract Services (UK) Limited, MB Medical Limited.

6. INTERNATIONAL TRANSFERS

Some of our external third parties are based outside the European Economic Area (**EEA**) so their processing of your personal data will involve a transfer of data outside the EEA. Whenever we transfer your personal data out of the EEA, we ensure a similar degree of protection is afforded to it by ensuring at least one of the following safeguards is implemented:

- We will only transfer your personal data to countries that have been deemed to provide an adequate level of protection for personal data by the European Commission.
- Where we use certain service providers, we may use specific contracts approved by the European Commission which give personal data the same protection it has in Europe.

- Where we use providers based in the US, we may transfer data to them if they are part of the Privacy Shield which requires them to provide similar protection to personal data shared between the Europe and the US.

7. DATA SECURITY

We may monitor or record telephone calls for security purposes and to improve the quality of services that we provide to you.

Please note that for your safety and security, CCTV is in operation in all of our premises which are open to the public.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

You have the right to ask Goodwood to provide you with all the information it stores on you. If you wish to access your personal data you go onto your My Goodwood Account or My Profile (for Identity, Contact, Financial and Transaction Data) or to see all of the personal data held on you, you can make a Subject Data Access Request by contacting dataprivacy@goodwood.com.

You have the right to ask Goodwood to rectify, block, complete and delete your personal data, to restrict its use, and to port your data to another organization. You also have the right to object to the processing of your data by Goodwood in some circumstances and, where we have asked for consent to process your data, to withdraw this consent.

You may contact dataprivacy@goodwood.com if you would like assistance with any of the aforementioned rights.

There are exceptions to these rights, however. For example, access to personal data may be denied in some circumstances if making the information available would reveal personal information about another person or if Goodwood is legally prevented from disclosing such information. In addition, Goodwood may be able to retain data even if you withdraw your consent, where we can demonstrate that we have a legal requirement to process your data.

8. DATA RETENTION – HOW LONG WILL WE USE YOUR PERSONAL DATA?

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

In some circumstances we may anonymise your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

9. YOUR LEGAL RIGHTS

Under certain circumstances, you have rights under data protection laws in relation to your personal data. Please click on the links below to find out more about these rights:

- *Request access to your personal data*
- *Request correction of your personal data*
- *Request erasure of your personal data*

- *Object to processing of your personal data*
- *Request restriction of processing your personal data*
- *Request transfer of your personal data*
- *Right to withdraw consent*

Request access to your personal data (commonly known as a "data subject access request"). This enables you to receive a copy of the personal data we hold about you and to check that we are lawfully processing it.

Request correction of the personal data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.

Request erasure of your personal data. This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal data where you have successfully exercised your right to object to processing (see below), where we may have processed your information unlawfully or where we are required to erase your personal data to comply with local law. Note, however, that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request.

Object to processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms. You also have the right to object where we are processing your personal data for direct marketing purposes. In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.

Request restriction of processing of your personal data. This enables you to ask us to suspend the processing of your personal data in the following scenarios: (a) if you want us to establish the data's accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.

Request the transfer of your personal data to you or to a third party. We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format. Note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.

Withdraw consent at any time where we are relying on consent to process your personal data. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain products or services to you. We will advise you if this is the case at the time you withdraw your consent.

If you wish to exercise any of the rights set out above, please contact the privacy manager at dataprivacy@goodwood.com

You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

10.GLOSSARY

Legitimate Interest means the interest of our business in conducting and managing our business to enable us to give you the best service/product and the best and most secure experience. We make sure we consider and balance any potential impact on you (both positive and negative) and your rights before we process your personal data for our legitimate interests. We do not use your personal data for activities where our interests are overridden by the impact on you (unless we have your consent or are otherwise required or permitted to by law).

Performance of Contract means processing your data where it is necessary for the performance of a contract to which you are a party or to take steps at your request before entering into such a contract.

Comply with a legal or regulatory obligation means processing your personal data where it is necessary for compliance with a legal or regulatory obligation that we are subject to.