



# **ACCESSIBILITY GUIDE**

We are committed to making our events inclusive and unforgettable for all guests and we have gathered the key information around accessibility at the event.

We provide a range of facilities and services designed to meet the varying needs of disabled guests to enable them to experience the event to the full. Much of the site is on grass and gravel, and while we endeavour to maintain good conditions underfoot, there may be uneven ground. We lay over 6km of temporary roads to ease movement around the site where possible.

If you have any questions before, during or after the event, please contact our Ticket Office on 01243 755055.

We hope that you have a wonderful weekend at Goodwood.

## TRAVEL AND PARKING

### CONNECTIONS FROM CHICHESTER

Revival bus service, operated by Stagecoach, uses a mix of vintage and modern vehicles to transport guests from Chichester bus station to the event. The service operates between 0700hrs – 2300hrs Friday and Saturday and 0700hrs – 2200hrs on Sunday. Arrangements will always be made to ensure wheelchair accessible vehicles are available whenever required. Please note there is a cost for bus services, with tickets for this service available on the day.

### CAR PARKS

Accessible parking will be available at the front of each car park. Please ensure you have your Blue Badge or accessible parking permit on display and follow the marshalls' direction. Courtesy vehicles will be on hand in all public car parks to give assistance to those unable

to walk to the event entrances, please speak to a parking marshal for assistance.

### ROAD SIGNS

On nearing the event, standard yellow event road signs marked with a disabled symbol will direct you to a dedicated parking area.

### COURTESY SHUTTLE SERVICE

A free courtesy shuttle service for disabled guests operates on a priority basis from all public car parks to the event entrance. Please wait by the courtesy shuttle signs for assistance.

The courtesy car service operates in reverse for departure from the Gate 13 Taxi Office. The service operates between 0730hrs until 1900hrs.

## FACILITIES AND SUPPORT

### SHOPMOBILITY

Scooters and wheelchairs are available for hire from Shopmobility located in Car Park D opposite the event entrance at Gate 12. This service is open from 0730hrs until 1900hrs.

It is essential to pre-book with Shopmobility on 01329 287749 or online [here](#).

### TRACK VIEWING

There are five raised accessible viewing platforms for the use of guests who require an elevated viewing position, three of which are covered, located in the following locations:

- South of the Gordon Pavilion
- Chicane Infield
- Madgwick Corner
- Startline
- Lavant Straight

Access to raised accessible viewing platforms is subject to capacity and cannot be reserved in advance. Due to limited space, each guest may be accompanied by one additional person on the platform.

## SPEAKSEE CAPTIONS

Speaksee captures the speech in conversations and transcribes it into text on your smartphone or computer – all in real time. Once you arrive at the event simply click **here** or scan the QR code to open on your device.



## TOILETS

Accessible toilet facilities are located across the site. Please refer to the event map for exact locations. A Changing Places facility is available on Supershell Lawn. Changing Places facilities include a toilet, electric hoist and adult-sized changing bench.

## FIRST AID

There is an on-site pharmacy providing medicines, toiletries, sunscreen, earplugs and sunglasses, located behind the Chicane Grandstand. There are also numerous first aid sites located around the Revival staffed by qualified doctors and medical staff.

You can find treatment centres Over the Road by the bridge, at Lavant Corner, and by the airside barrier between Earls Court Motor Show and the Tony Gaze Building.

## CAMPING

Campsite H is equipped with accessible toilet and shower facilities and a limited number of pre-bookable accessible camping pitches.

Dedicated shuttles run frequently from Campsites H and E to the main Revival site and back. If you require a wheelchair accessible shuttle please speak to a member of staff for assistance.

## ESSENTIAL COMPANION TICKETS

Disabled guests may be eligible for an Essential Companion ticket if they are unable to attend without the help and support of another person. To find out more visit **here**.

## ASSISTANCE DOGS

Assistance dogs are welcome at Festival of Speed. Visitors intending to bring an assistant dog should review the Goodwood Events Dog Policy and complete the necessary request form **here**.

## SUNFLOWER SCHEME

We are committed to ensuring all guests enjoy their experience at our events. Our staff at Festival of Speed are trained to recognise the Sunflower and offer support when needed.

## GETTING AROUND

Please be aware that parts of the event are on uneven and sometimes steep ground, grass, and unsurfaced tracks.

A tractor shuttle service operates on a one way loop around the outside of the racetrack, with bus stops located along the route.

A fleet of period vehicles operate within the event to assist guests with reduced mobility in getting around the site.

Please be advised that not all vehicles meet modern standards with regard to restraint and access, and won't be suitable for all mobility needs. This single-journey service works on a priority basis, and may be subject to delays. Vehicles can be requested from the Information Points, Shopmobility in Car Park D, Gate 2A Taxi Office or Gate 13 Taxi Office.

An accessible level crossing at Gate 14 provides an alternative option to the bridge to access the festivities at Over The Road.

Goodwood Ticket Office, Chichester, West Sussex PO18 0PX

**Ticket Office:** 01243 755055 | **Email:** [ticket.office@goodwood.com](mailto:ticket.office@goodwood.com)

**GOODWOOD.COM/REVIVAL**